



OUR MISSION is to prevent and end homelessness among individuals and families while advancing compassionate community solutions.

OUR VISION is a community where everyone has a home

Reimagining the Future of Homelessness

5,629 Unduplicated Individuals Served



216,840 Bed nights
5,265 Sheltered
2,225 Empowered by case management

SINGLE ADULTS — 4,737*
48% received case management services
51% have a disability
**includes Seniors and Veterans (below)*

VETERANS — 301
58% over the age of 55
55% of veterans in shelter had one or more disabling condition

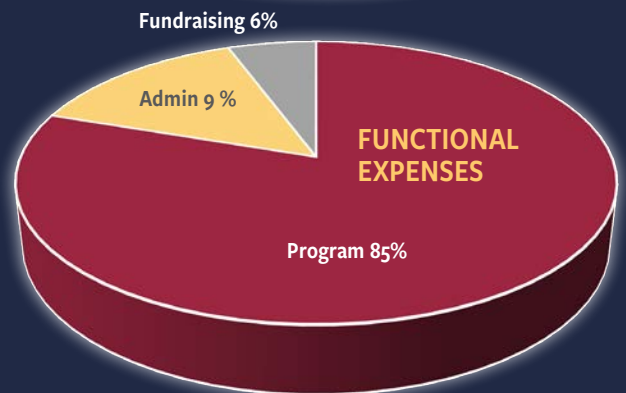
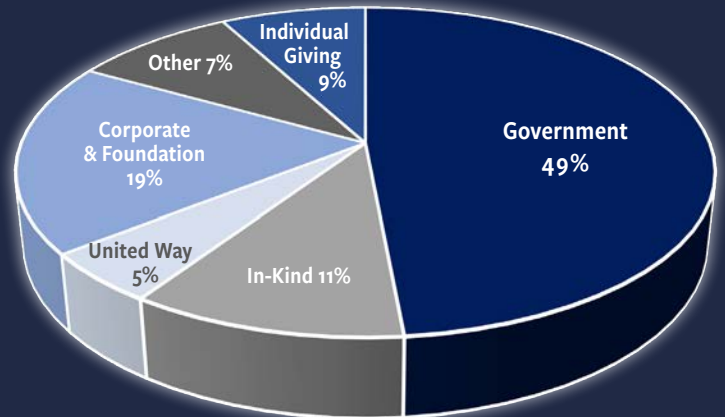
SENIORS — 1,138
29% people coming into shelter are 55+

FAMILY MEMBERS — 528
184 parents/adult family members
344 children



1,485
people now have a home!

FUNDING SOURCES FY2019 - 2020 | BUDGET \$8.2M



COVID-19

During Covid-19 we opened a 3rd shelter, Project Haven, which served 48 seniors and medically fragile individuals in June alone.



(602) 256-6945 | TTY 800.367.8939
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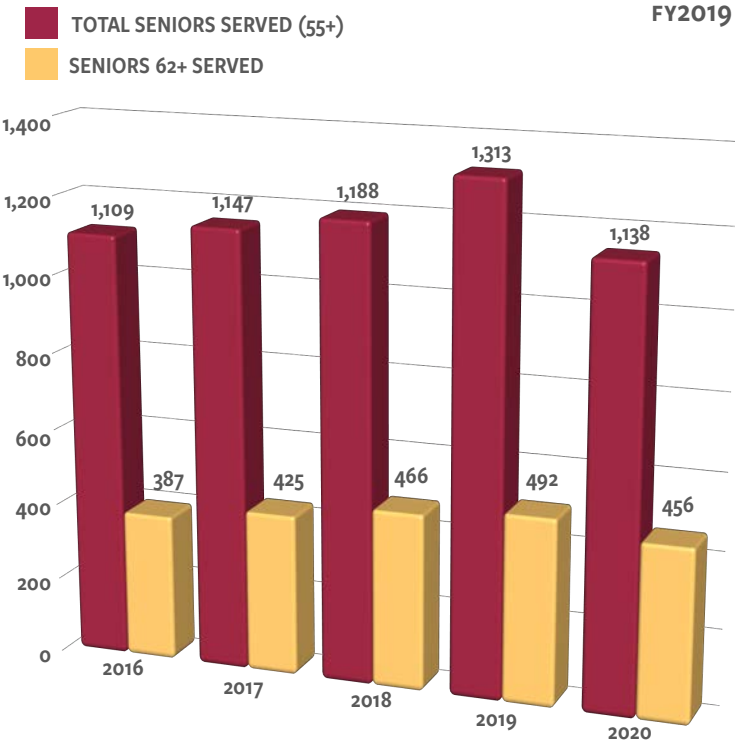
Reimagining the Future of Homelessness Seniors



ANNUAL GRATITUDE REPORT

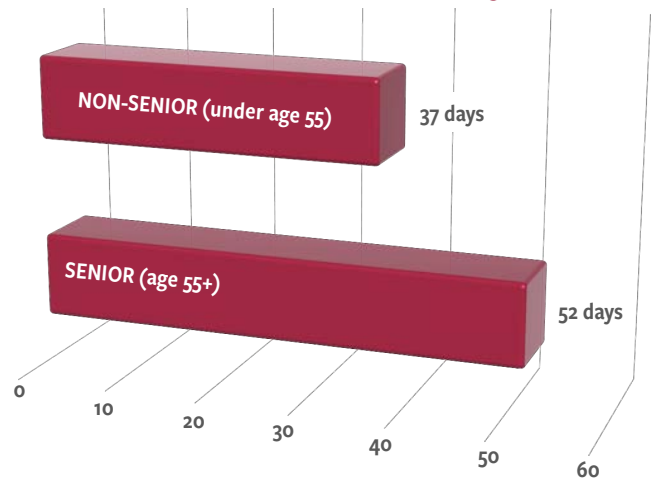
1,138 Total seniors served (55+)
58,700 Bed nights
9.5% of seniors served, age 70+

SENIORS SERVED FY 2016 — 2020



SENIOR (55+) vs. NON-SENIOR FY2019 - 2020 | Average Length of Stay

FY2019-2020



CASS SOLUTIONS for SENIORS:

- 💡 Safe Emergency Shelter
- 💡 Specialized Senior Case Management
- 💡 Rental Assistance Move-in Costs
- 💡 Housing Programs



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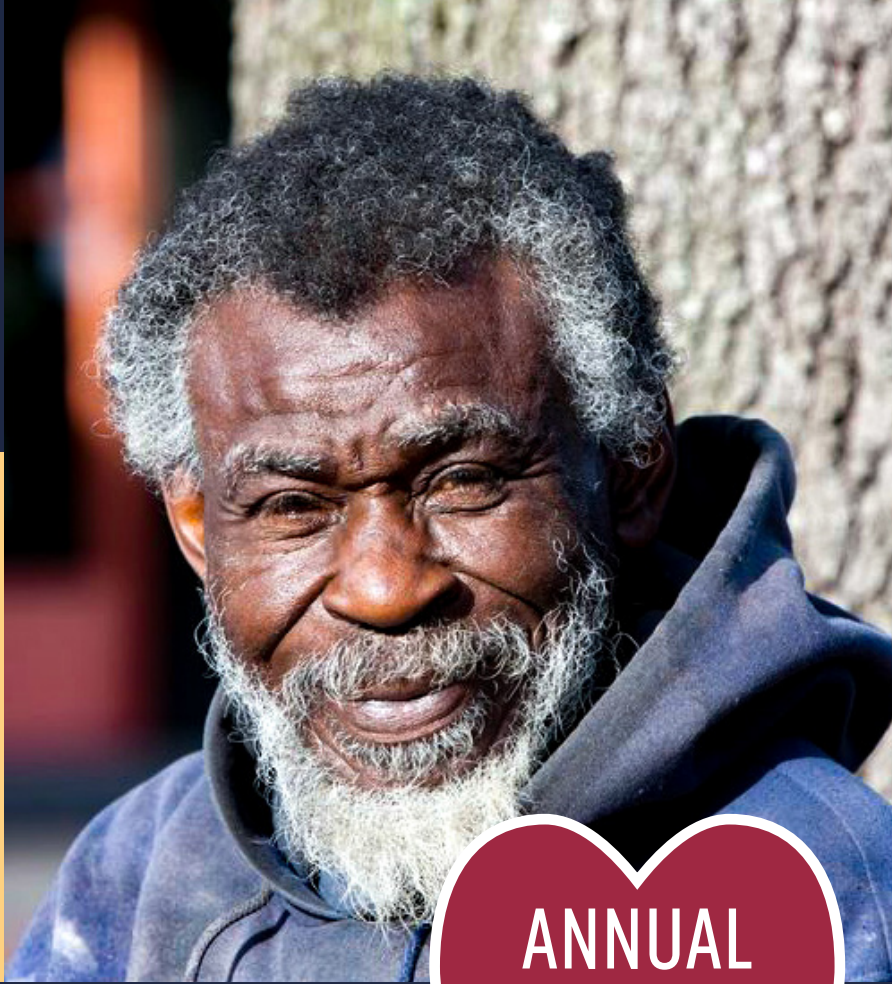


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Chronically Homeless



ANNUAL GRATITUDE REPORT

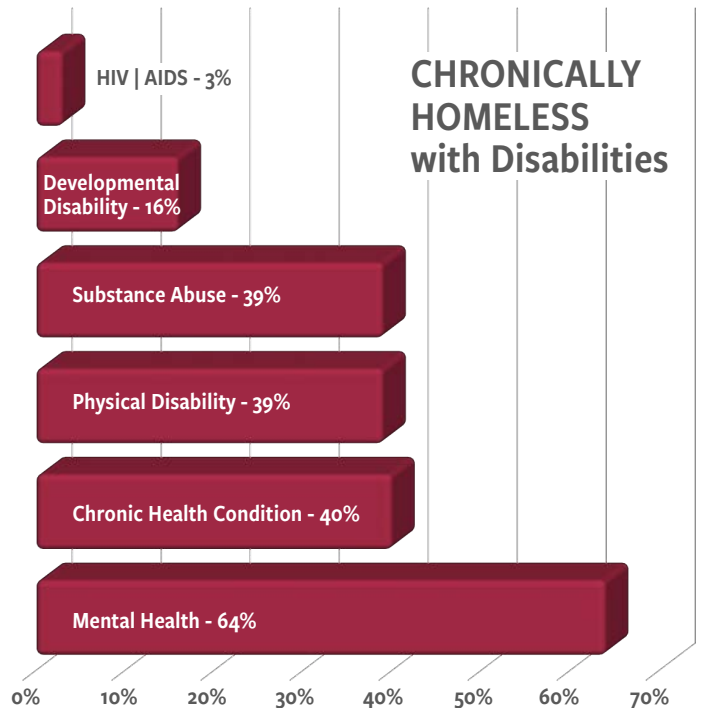
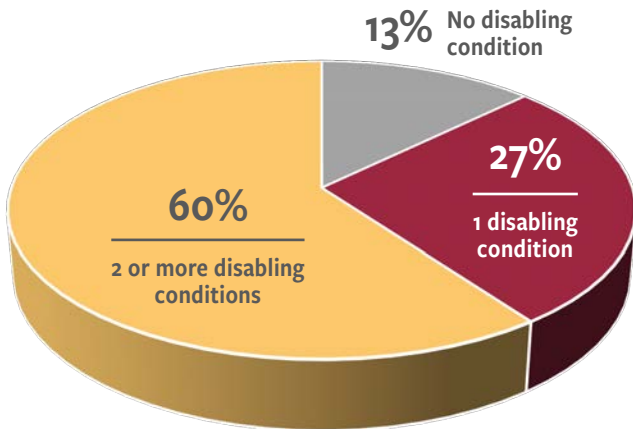
3,919 Total single adults served
1,180 Total chronically homeless
46,196 Total bed nights for the chronically homeless

Chronic homelessness is used to describe people who have experienced homelessness for at least a year — or repeatedly — while struggling with a disabling condition such as a serious mental illness, substance use disorder, or physical disability.

FY2019-2020

CHRONICALLY HOMELESS FY 2019-2020

7% veterans
 34% over the age of 55



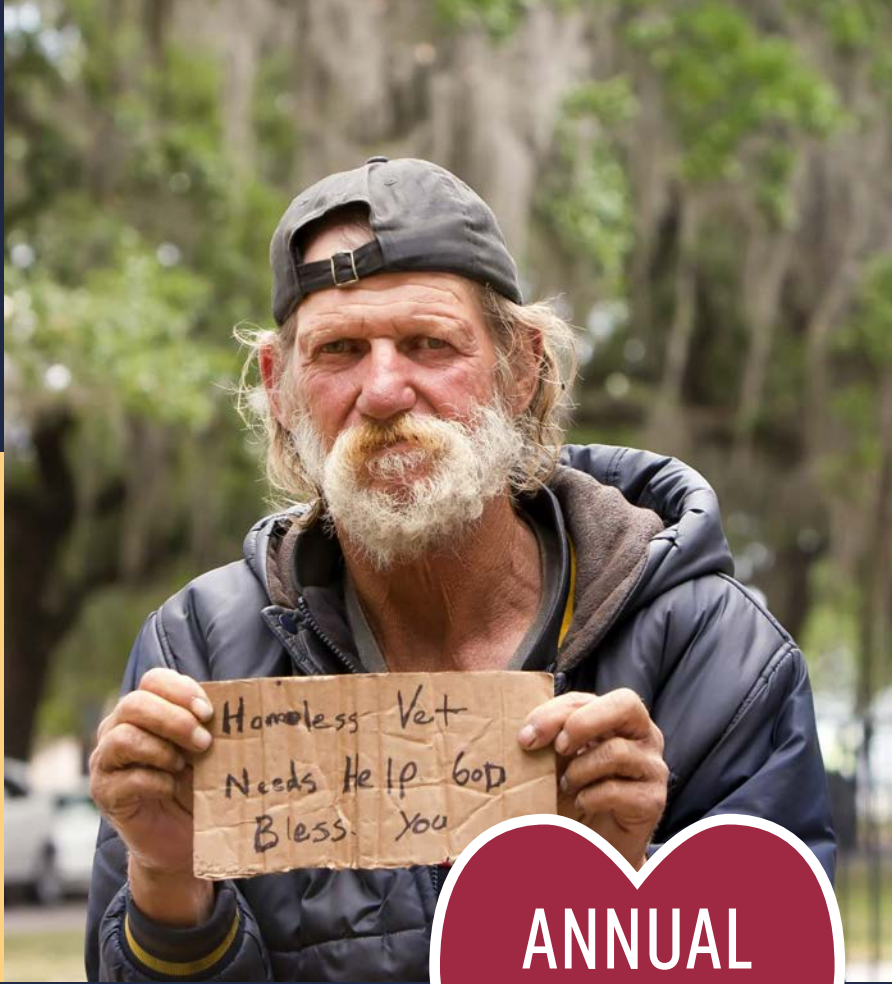
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Reimagining the Future of Homelessness Veterans



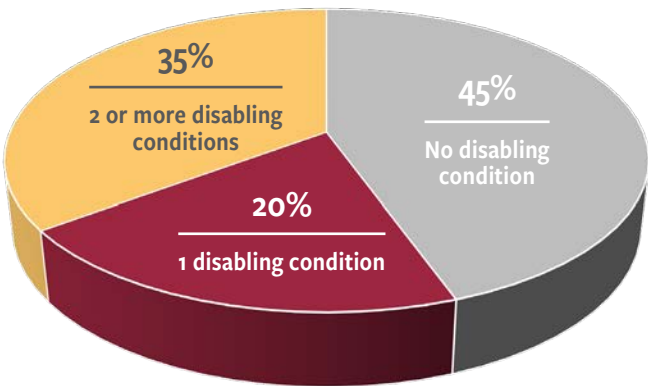
ANNUAL GRATITUDE REPORT

301 Total veterans served
 30% Empowered by Case Management
 6,313 Total bed nights for veterans

VETERANS SERVED

- 58% over the age of 55
- 27% chronically homeless
- 55% had one or more disabling condition

**HOMELESS VETERANS
 FY 2019-2020**



FY2019-2020

